



STATE OF ALABAMA OFFICE OF THE ATTORNEY GENERAL

BILL PRYOR

ALABAMA STATE MOUSE
11 SOUTH UNION STREET
MONTGOMERY, AL 35150
(\$34) 242-7300
WWW.AGO.DTATE,AL.US

March 8, 2001

2935534

Household Financial Services 961 Weigel Drive Elmhurst IL 60126

Re: George D. McCarley

i

Dear Sir or Madam:

Thank you for your reply to the complaint of the above-named consumer. In reference to the complaint, we have received an additional letter and/or information (copy enclosed) from the consumer in rebuttal to your reply.

In light of this new information, you may wish to have the opportunity to provide any additional response that you deem necessary. Therefore, I request that you review the letter carefully and, if you so desire, respond in writing within ten (10) days. If I do not receive any further communication from you, a decision will be made promptly regarding this office's future involvement in this matter.

Should you have any questions, I will be happy to discuss them with you. Thank you for your cooperation.

Sincerely,

Barbara D. Armstrong Consumer Specialist

(334) 242-7336

Enclosure

Plaintiff Exhibit

11

CV-0091-MEF 00098